



Converting Waste Into Resources

SOCIAL MEDIA TERMS OF USE

PURPOSE

These terms of use (Terms) govern the use of the official social media accounts (e.g., Facebook, Twitter and Nextdoor) of the Sanitation Districts of Los Angeles County (“Districts”). If you have a sewage emergency or need immediate assistance, please see the emergency contact information at our website (<https://www.lacsd.org/aboutus/contact/emergency.asp>). Do not use the Districts’ social media accounts to report emergencies or request immediate assistance.

The Districts’ purpose of establishing official social media accounts is to create a limited public forum to convey information from the Districts, about the Districts, to its ratepayers and the public.

The Districts have an interest in protecting the integrity of the information posted on its official social media accounts. Comments and questions are encouraged. However, the Districts reserve the right to remove inappropriate comments as discussed below.

AGREEMENT TO TERMS OF USE

By accessing, contributing content to, or otherwise participating in the use of the Districts’ official social media accounts, the user agrees to the following Terms.

SPECIFIC TERMS REGARDING APPROPRIATE CONTENT

Any content or comments posted or contributed on the official social media accounts may be subject to public disclosure upon request, including personal information of the page’s users and visitors, and its lists of fans, followers, and/or friends.

Comments posted on the Districts’ official social media accounts will be monitored by Districts’ staff and inappropriate content will be removed as soon as possible and without prior notice. Districts’ official social media accounts are not monitored 24 hours per day, 7 days per week. The Districts reserve the right to remove any content that is deemed in violation of these Terms or any applicable law.

Inappropriate content includes the following:

- Violent, profane, or obscene content and/or language;
- Content that promotes, fosters, or perpetuates discrimination on the basis of race, creed, color, age, religion, gender, marital status, status with regard to public assistance, national origin, physical or mental disability or sexual orientation;
- Sexual/pornographic content or links to such content;
- Comments that are not related to the business of the Districts, not relevant to the original topic, or out of context;
- Content that includes unlawful harassment or threats of violence;
- Content that is hateful or incites violence;
- Solicitation of commerce, including advertising of any non-government related event, business or product for sale;



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- Conduct or encouragement of illegal activity;
- Posts in violation of any Federal, State, County or local law;
- Information that may tend to compromise the safety or security of the public or public systems;
- Content that violates a legal ownership interest of any other party, such as a copyright or trademark;
- Content that threatens or defames any person, group, or organization;
- Content that is false or any malicious statements concerning any Board Director, employee, the Districts, or its operations;
- Disclosure of any proprietary, confidential, or privileged information;
- Repeated postings of inappropriate or inflammatory material; and
- Statements in support of or opposition to political campaigns or candidates.

GENERAL TERMS

The Districts' official social media accounts are provided as a public service. The Districts disclaim liability for ads, videos, promoted content, or messages accessible from any external web page.

The Districts reserve the right, without prior notice, to deny access to the Districts' social media accounts for any individual who violates these Terms.

Each social media platform (e.g., Facebook or Twitter) maintains its own "Terms of Use" agreement. All comments posted to any Districts' social media page are bound by these Terms of Use of that particular social media platform and the Districts reserve the right to report any user violation.

Any litigation regarding the Districts' actions, content, or information on any official social media account shall be filed in the County of Los Angeles.

No comments or posts on social media accounts will be interpreted as providing notice to the Districts of any claim, deficiency, dangerous condition, request, or otherwise.

A comment posted by a member of the public on any Districts' social media account is the opinion of the commentator or poster only, and user comments do not imply endorsement of, or agreement by the Districts, nor do such comments necessarily reflect the opinions or policies of the Districts. The Districts are not responsible for posts placed on the official social media accounts.

The Districts disclaim any liability for any loss or damage resulting from any comments posted on the official social media accounts.

These Terms may be revised at any time.