



**LOS ANGELES COUNTY  
SANITATION DISTRICTS**

*Converting Waste Into Resources*

March 19, 2020

Dear Community Members,

The Los Angeles County Sanitation Districts (Sanitation Districts) mission is to protect public health and the environment by providing wastewater (sewage) and solid waste management services. With the spread of the novel coronavirus, we remain committed to that mission while continuing to protect our employees and the public as our highest priority.

**Service Impacts**

We will continue to maintain the essential services that we provide to the community with little or no change:

- Our wastewater collection systems and treatment plants are fully functional and still accepting industrial discharges and hauled liquid waste.
- Our solid waste facilities, including our [landfills](#) and [materials recovery facilities](#) (MRFs), remain open. The Centers for Disease Control and Prevention (CDC) guidance indicates that coronavirus may live on items for several days, so hand contact with waste and recyclables will be suspended. As a result, the Recycle Center at the Puente Hills MRF has been closed and the sorting line for recyclables has been stopped. The Puente Hills MRF will remain in operation primarily as a waste transfer station and continue to accept green waste and food waste.
- Our offices are closed to the public until further notice. We encourage customers and visitors to conduct their business with us over the phone, via email, or online, rather than coming to our office. Click [here](#) for more information.

**Precautionary Measures**

We are taking precautionary measures in response to the latest information from the federal, state, and local agencies and continue to actively monitor this situation. These measures include encouraging staff to work from home, promoting good hygiene, practicing social distancing, ceasing community outreach activities (like tours and our Earth Day celebration), conducting meetings online, and closing public access to our offices.

Our agency is committed to our mission and we will continue to provide high-quality service and keep you informed of any future changes via our website ([www.lacsd.org](http://www.lacsd.org)) and social media. Please contact us if you have any questions or concerns. Together, we will minimize the spread of COVID-19 and the impact to our communities.

Sincerely,

Robert C. Ferrante  
Chief Engineer and General Manager